

CYPRESS CREEK DENTAL FINANCIAL POLICY

Thank you for choosing Cypress Creek dental as your dental care provider. We are committed to your treatment being both a pleasant and successful experience. Please understand that payment for treatment and services rendered is considered part of your treatment. The following policy has proven to be instrumental in keeping dental care cost down for our patients by eliminating the costly administrative expenses associated with billing procedures.

Our primary goal is to allow you to receive the quality care you need or desire without letting the cost of treatment prevent you from doing so. We strive to maximize your dental insurance benefit and make the remaining cost affordable.

Insurance:

Our office will file the insurance claim for you as a courtesy. We provide this service for our patients as we know the often confusing paperwork associated with processing claims can be stressful.

Please remember your insurance policy is a contract between you and your insurance company. Our office is not a party to that contract. Acceptance of insurance assignments by this office does not absolve the patient of FULL responsibility for charges for treatment rendered. The estimate we provide a patient is to be considered a guideline until final insurance payment is received and the patient account is reconciled. Our office can make NO GUARANTEE of the insurance payment as estimated. If payment from the insurance company is not received within 60 days, payment for the treatment will be collected from the patient. Please know that we will do everything possible to see that you receive the full benefits of your policy by electronically filing your claim the day of your appointment.

We accept the following methods of payment:

Cash, Check, Visa/MasterCard, Discover and American Express. In addition, we offer Care Credit, a patient payment program offering a full range of No Interest Extended Payment Plans.

Payment for services is due at the time treatment and services is rendered unless prior arrangements have been made. Checks that are returned to our office from your financial institution are subject to a \$30 returned check fee. This fee covers the processing fees that are charged to our office.

We are happy to discuss our charges and how they relate to your particular situation. We also realize that temporary financial situations may arise and affect timely payment to your account. If such problems may occur, please contact us promptly. Most often, it can be managed with just a phone call. Please feel free to contact our office at any time to discuss any concerns you may have. We have a very caring, helpful and understanding staff on board.

Deposit Policy:

We require a deposit of half of the treatment fee to make your reservation over 2 hrs. Due to the extensive amount of time our staff and doctors reserve to prepare uninterrupted time for your appointment.

Rescheduling and Missed Appointments:

Our practice is dedicated to quality care and exceptional service. Our doctors and staff spend extensive amounts of time preparing for your visit. Broken and missed appointments create scheduling problems for our team and other patients as well. However, we do understand emergencies may arise. If you find that you must reschedule your appointment, kindly give us a 48 hours' notice so that we can make every effort to accommodate other patients and find a suitable time for you.

Cancelled or broken appointment fee \$50

Thank you for reading and understanding our policy. Please let us know if you have any questions or concerns. I have read and agree to honor the Financial Policy and Cancellation Policy of Cypress Creek Dental.

Signature of responsible party

Date